

# New York-Presbyterian Healthcare System

New York-Presbyterian Healthcare System presented their annual Clinical Leadership Executive Program (CLEP) on July 17, 2008 at the New York Athletic Club-Travers Island.

Over 130 physicians, nurses and other clinical leaders learned about addressing the **“Challenges of Converging Forces on the Clinician”**.

The program included presentations from internal and external experts as follows:

## **Welcome and Introduction**

Wayne Osten, Senior VP and Director  
Mr. Osten inaugurated the event and described how the program will provide physicians and other clinicians the insight into the transition from the delivery of care to the management of care providers to the leadership of entire healthcare organizations.

## **Physician Executive Experience; Surgeon to Academic Admin to Hospital Executive**

Laura Forese, MD, Senior VP,  
Chief Operating Officer, and  
Chief Medical Officer  
Dr. Forese shared insights from her career by describing her transitions from an orthopedic surgeon through various administrative and executive positions leading into her current role of Chief Operating Officer at New York-Presbyterian/Weill Cornell Medical Center.

## **MD Financial Issues and Physician Alignment**

Andrew Epstein, MD  
Bard Group Consulting  
Dr. Epstein reviewed the trends and processes his firm has identified in the national landscape concerning physician and hospital alignment.

## **Effective Clinical Transition into a Leadership Role**

Christine Mackey-Ross  
Witt/Kieffer Search Firm  
Ms. Mackey-Ross shared her perspective from the search firm's role and presented and discussed statistics to illustrate the changing personnel need of healthcare organizations.

## **Ascendancy of the Medical Group Professional & Personal Perspective**

Hal Teitelbaum, MD  
CEO, Crystal Run  
Dr. Teitelbaum used his experience as a basis to discuss how the delivery of care is moving outside of the traditional hospital; and challenges of managing a large medical group.

## **Leadership-Evolution from Clinician to Manager to Leader**

Tom Atchinson  
ACHE program speaker  
Tom Atchinson discussed effective processes and strategies that successful leaders employ.

Four Breakout Sessions were also attended:

**Session 1: Nursing and Physician Team Leadership**

Michaëlle Williams and Steve Rimar, the CNO and CMO team from New York Hospital Queens, examined leadership roles and strategies for collaboration between nurses and physicians. Using their own practical experience, reports from the literature and results of the “Nurse-Physician Relationship Scale” they demonstrated successful approaches to partnerships that improve patient care.

**Session 2: Never Events & Outcome Reporting: How Leaders Thrive w/ Disclosure**

New York-Presbyterian Hospital’s approach to serious adverse events presented by John Campano, J.D., Risk Management, and Valerie Fields, Patient Relations, with emphasis on ways in which practitioners can successfully navigate difficult issues of disclosure and resolution.

**Session 3: Physician Employment; How to Succeed in a Sellers Market**

Panelists Hal Teitelbaum, MD and Andy Epstein, MD led an interactive discussion with attendees reviewing trends and experiences from both a national and local perspective with regard to recruiting and employing physicians.

**Session 4: Leadership**

Seminar leader Tom Atchison led an interactive discussion with attendees providing a more detailed look at leadership challenges and opportunities that are facing healthcare practitioners.